



This document provides an overview of how *GateAccess.net* allows residents to manager their guests using a web browser over the internet or mobile apps written for the Apple iOS and Google Android systems.

Overview of Using GateAccess.net Via a Web Browser

HOW DO I LOG INTO THE SYSTEM?

Using any standard web browser (Internet Explorer, Firefox, Chrome, etc.), navigate to www.GateAccess.net. At the login screen (shown to the right),

- Select "LAP" as the Community Code from the drop-down list
- Enter your User Name which has been initially set to your primary phone number (10 digits ONLY; no spaces, dashes or parentheses)
- Enter your Password which is the security code number you have been provided for your account
- Click on the LOGIN button

Upon a successful login, the OVERVIEW page will open up.

Community Code:	
(Select a Community)	Remember
Username:	
	Remember
Password:	
Login	

HOW DO I NAVIGATE THE WEB SITE?

On the upper part of the screen, you will see a *tab selection bar* (shown below) that allows you to access the different parts of the system. Click on the desired tab to review and edit your information.

Overview	Contact Info	Entry Logs	Guest List	Emergency Contacts	Vehicles	Login Information
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HOW CAN I CHANGE MY USER NAME AND PASSWORD?

Navigate to the LOGIN INFORMATION tab (the result is shown to the right), and enter a *User Name* that you would like to use as well as a *Password* that you will remember. If the *User Name* that you select is already in use, the system will let you know so you can pick a different one. Follow the guidelines on the page in order to select a valid *User Name* and a strong secure *Password*.



WHY CAN'T I EDIT CERTAIN INFORMATION?

While you may edit your Guest List or Emergency Contacts, for example, other areas of the system are readonly or viewable-only.

WHERE CAN I GET HELP ON SPECIFIC TABS (GUEST LIST, ENTRY LOGS, ETC.)?

At the bottom right corner of each web page, you will find a HELP button (shown to the right). Clicking on that button will generate a pop-up screen detailing information regarding the open screen.



ONCE LOGGED IN, HOW LONG DOES IT TAKE FOR MY INFORMATION TO REACH THE GATEHOUSES?

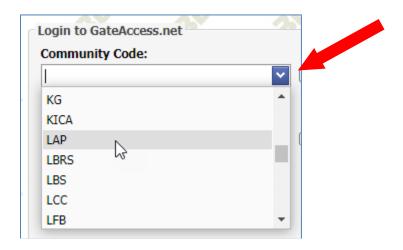
Everything on *GateAccess.net* is done in real time, meaning as soon as you change anything and hit "Update", your profile will automatically be updated reflecting your changes and viewable by the gate attendants.

Detailed walkthrough of using GateAccess.net

Using a web browser, navigate to www.GateAccess.net



Type in the Community Code for La Paloma which is "LAP" or use the drop-down list to select ...

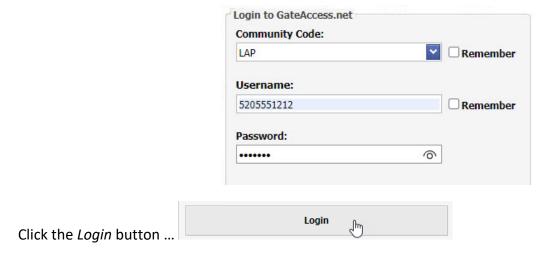


If you want your web browser to remember this selection so that you do not need to do this step every time you use *GateAccess.net*, check the option.

Initially, La Paloma has setup the *User Name* and *Password* for each account using the scheme

- *User Name* = primary phone number
- Password = security code number provided to you that is unique for your property

Enter your User Name and Password ...



NOTE: Failure to log in will result with a LOGIN FAILURE screen . Should you fail to log in successfully three (3) times within a period of sixty (60) minutes, the system will <u>block</u> further login attempts for a period of sixty (60) minutes as a security precaution. The block will release automatically at the end of the sixty (60) minute lock-out period to allow for further login attempts.

Once you are logged in, you are brought to the OVERVIEW tab within the system ...

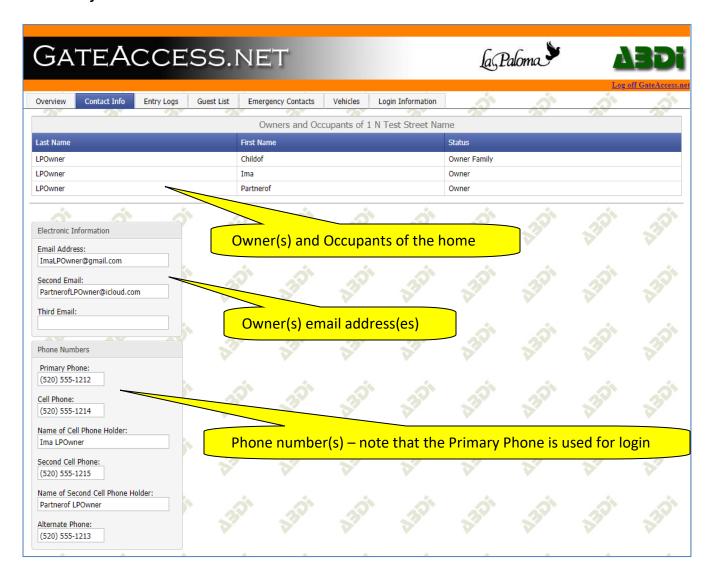


GateAccess.net is tab based. That means that various aspects of the system may be found via clicking on the tabs that are at the top of the page.

TABS ... each one provides a different



Community News and the Directory may or may not be populated with data depending on what LPPOA decides to provide for such information.



The *Contact Info* tab page allows residents to view and edit their contact information. The top section of this tab shows all of the permanent residents listed under the property address and underneath is the property contact information. Owners may

- View the address of the property (READ ONLY)
- View the listed Owners/Occupants on file (READ ONLY, if changes are needed contact LPPOA or the Main gate Supervisor)
- Change their email addresses and phone numbers

After making any changes, click

Update Information

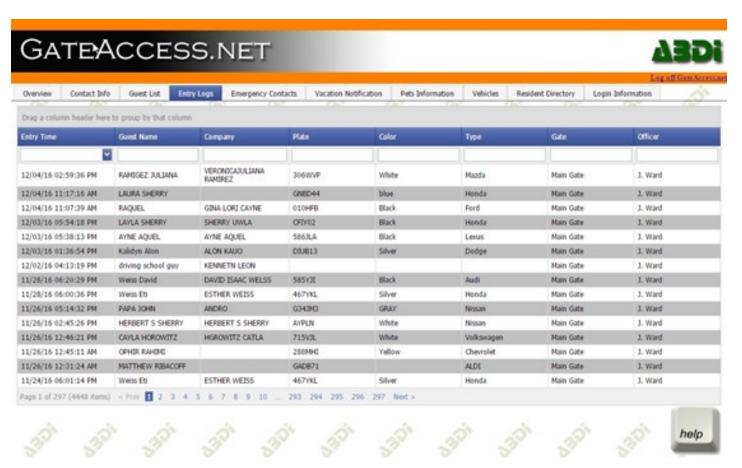
located at the bottom of the page to save the changes.

Note: Setting guest arrival notifications is not being implemented by LPPOA.





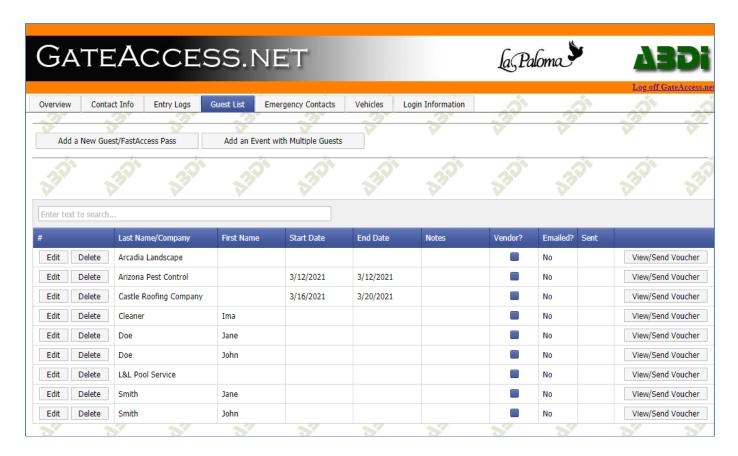
The *Entry Logs* tab shows all guests under the owner/tenant profile who were granted access to the community. This tab is viewable-only and cannot be edited. Entries logged in to other addresses will NOT show up on the screen; i.e., the information is only for your visitors. Initially, there will be no visitors shown on this page (as above), but below is a sample that shows how things would appear.



The list of entries can be *filtered* by typing into the filter bar above the first entry in a column. Doing so, will reduce the list to include only matching entries; an example is shown below typing in a guest name limits the list size.

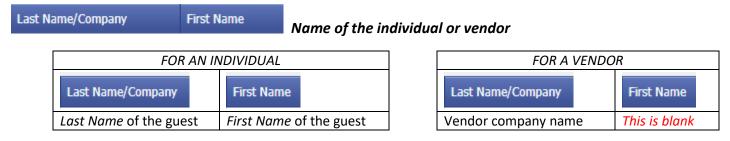
Entry Time	6	Guest Name	Company	Plate	Color	Type	Gute	Officer
	V	papal						
11/26/16 05:14:	32 PM	PAPA JOHN	ANDRO	G343M3	GRAY	Nissan	Main Gate	3. Ward
07/03/16 06:37:	46 PM	PAPA JOHN S	PAP JOHN'S	ETV719	Grey	Lexus	Main Gate	R. BEAN
06/27/16 09:59:	21 PM	PAPA JOHNS	MARC DOMENIC RIZZO	VQ993	Grey	Ford	Main Gate	J. Ward
06/01/16 09:38:	33 PM	PAPA JOHNS	STEPHEN O B THOMAS	DDPE33	Beige	Chevrolet	Main Gate	J. Ward
05/25/16 10:43:	21 PM	PAPA JOHNS	FADIE A THOMAS	Y57FBU	BLK	Toyota	Main Gate	J. Ward
12/24/15 03:15:	SS PM	PAPA JOHNS		877QF8	Grey	Ford	Main Gate	W. ROBINSON
11/22/15 07:58:	36 PM	PAPA JOHNS	CARLOS	676NZQ	White	Toyota	Main Gate	W. ROBINSON
11/05/15 08:53:	50 PM	PAPA JOHNS	FA NE A THOMAS	L34MT	Blue	Toyota	Main Gate	W. ROBINSON
07/03/15 10:42:	07 PM	PAPA JOHNS	KYLE	222QBQ	Silver	Toyota	Main Gate	W. ROBINSON
11/01/14 04:03:	41 PM	PAPA JOHNS PIZZA		CAEL84	Silver	Ford	Main Gate	W. ROBINSON
05/30/14 03:25:	28 PM	PAPA JOHNS PIZZA		226QHZ	Silver	Ford	Main Gate	USO Harris
05/18/14 08:35:	53 PM	PAPA JOHNS PIZZA		226QHZ			Main Gate	USO Harris

This *Entry Logs* tab essentially allows you to monitor which guests have been allowed access to your property.



The *Guest List* tab allows an owner/tenant to manage his/her list of temporary and permanent guests to the property. Owners/tenants are able to edit, add and delete guests from their list.

Format for Guest information



Example of CORRECT usage

FOR AN INDIVIDUAL		
Last Name/Company	First Name	
Doe	John	
Doe	Jane	
Smith	Jane	

FOR A VENDOR					
Last Name/Company	First Name				
Arcadia Landscape					
Arizona Pest Control					
Castle Roofing Company					

Each individual is listed separately with both *Last Name* and *First Name* provided. Each vendor has its complete name listed under just the *Last Name/Company*.

Example of *INCORRECT* usage that must be avoided



FOR A VENDOR				
Last Name/Company		First Name		
Arcadia Landscape		Joseph		

Names should not be combined. This is because the gate attendant needs to be able to process the entry of either individual. If they arrive on the same day in separate vehicles, processing by the gate attendant cannot be easily done when the names are combined.

Vendor names should not include names of individuals. This is because the name of a vendor worker may vary from visit to visit for the same company. Just the vendor company name should be used.



Date(s) to be admitted to the property

FOR A ONE-TIME GUEST		
Start Date	End Date	
3/12/2021	3/12/2021	←
3/16/2021	3/20/2021	←

← single day← multiple days

FOR A PERMANENT GUEST		
Start Date	End Date	

One-time guests may be scheduled for a single day (using the same date for the start and end date) or for multiple days in a row (by specifying start and end dates). Permanent guests do not have a start and end date. Entering individual names/vendor company names without specifying a date is saying that you wish these individuals/companies to be permanent guests who are not restricted on which days they may visit.

All visitors must be authorized to visit a property. This says that you cannot notify the gate to "allow all food deliveries" or "allow all who want to come to my party". Vendors making deliveries (with the exception of deliveries by USPS, Amazon, UPS. etc.) and guests for an event/party must be authorized.



Notes pertaining to a visitor

Adding a *Note* to help the gate attendant process a visitor is something that you can do. For example, you can add a note that a cleaner may or may not be driving a cleaning company vehicle to help the gate attendant ...

#	Last Name/Company ▼	First Name	Start Date	End Date	Notes	Vend
Edit Delete	Smith	John				
Edit Delete	Smith	Jane				
Edit Delete	L&L Pool Service					j
Edit Delete	Doe	John				
Edit Delete	Doe	Jane				
Edit Delete	Cleaner	Ima			May or may not be driving her Molly Maids vehicle	j
Edit Delete	Castle Roofing Company		3/16/2021	3/20/2021		
Edit Delete	Arizona Pest Control		3/12/2021	3/12/2021		
Edit Delete	Arcadia Landscape					

Vendor?

end Emailed? Sent

These features are not being used by La Paloma

Viewing your Guest list

You can click on a column header to sort your list of Guests. Here is an example ...



Before:

Click on the header

Last Name/Company

to sort in reverse order.



After:

You can filter the Guest list by entering a name in the search bar.



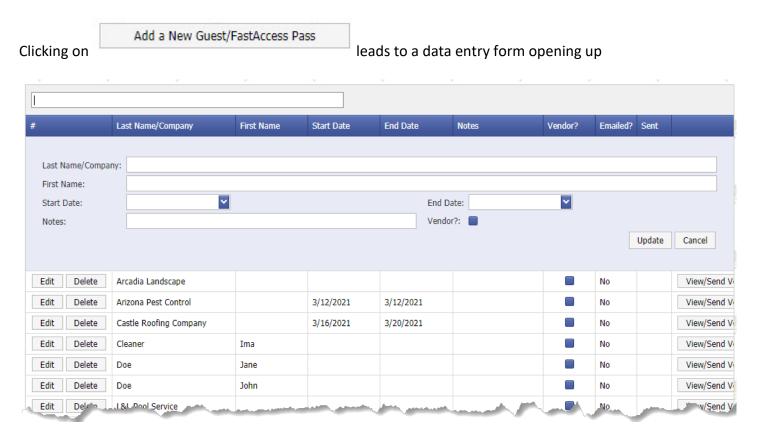
This is helpful if you have a lot of permanent guests and want to check whether someone is on your list.

Adding a Guest

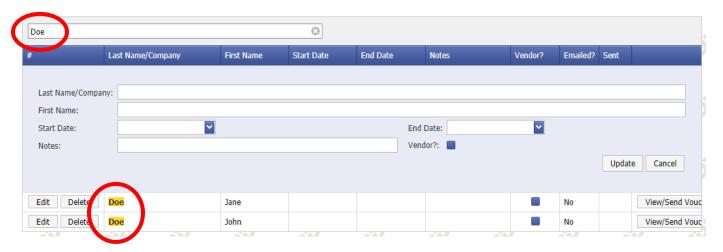
Shown at the top of the page are two buttons providing two options for use when adding a guest:



Adding a single guest



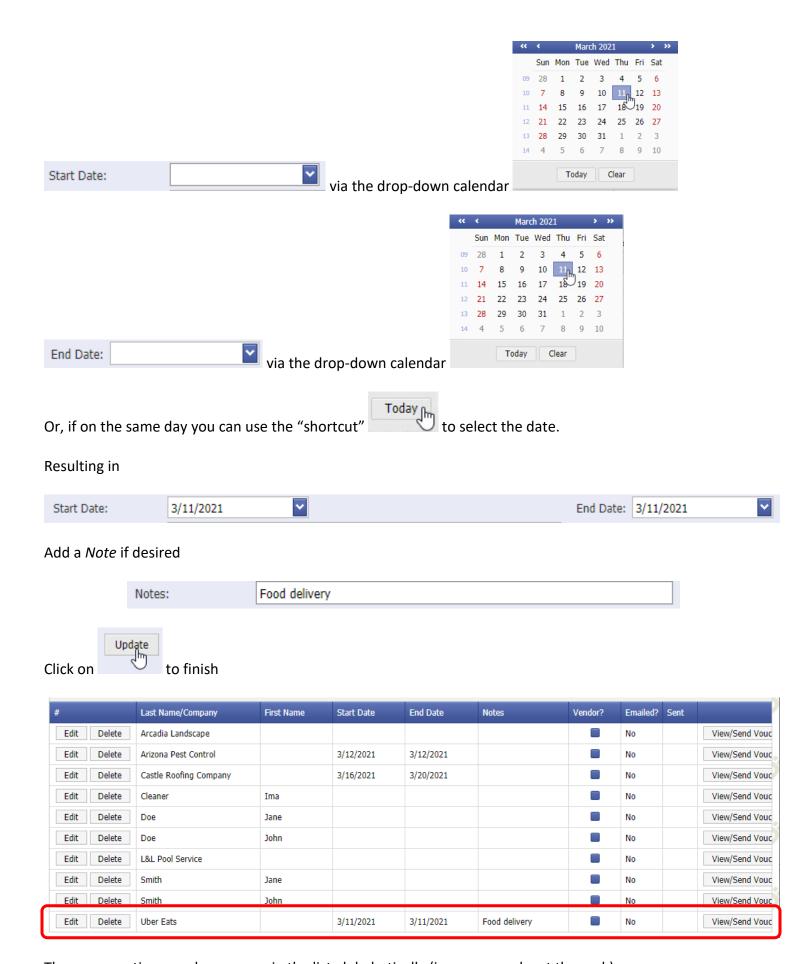
If you are unsure whether an individual has already been scheduled to visit, you can use the Search to check.



To schedule a new visitor, enter the appropriate information.

An example of a new one-time vendor ...

Last Name/Company:	Uber Eats
First Name:	



The new one-time vendor appears in the list alphabetically (in our example, at the end.)

Example of adding a new permanent Guest ...

As before, enter in the Guest information but leave the dates blank.



Click on

Update

to finish, resulting in the permanent guest (with no start and end dates) being added ...

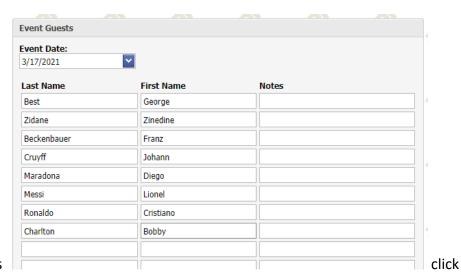


Adding multiple guests for an event

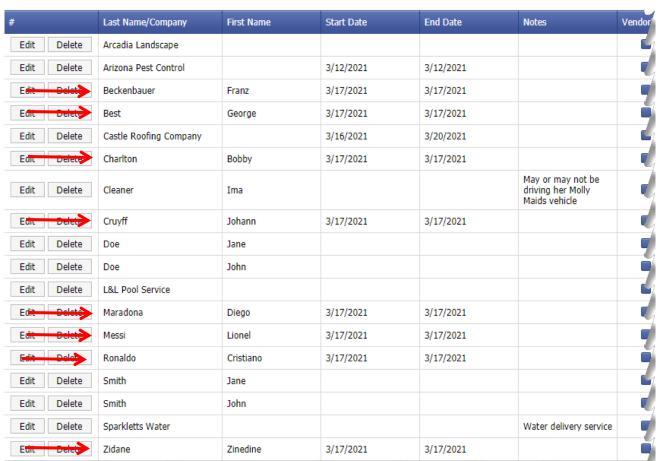
Add an Event with Multiple Guests Clicking on opens up a screen for you to enter the guests for an event Entry Logs Login Information Vehicles Overview Contact Info Guest List **Emergency Contacts** For your convenience, this page allows you to enter event guests: simply select the event date from the drop-down calendar, and the guests will be added to your guest list for the day. To edit individual entries after the fact, you may go to the Guest List (Fast Access) section and edit the entries you desire to modify. **Event Guests** Event Date: Last Name First Name Notes Update Guest List



Use the calendar to select the event date



Enter the names



The guests for the event have been added to the Guest List.

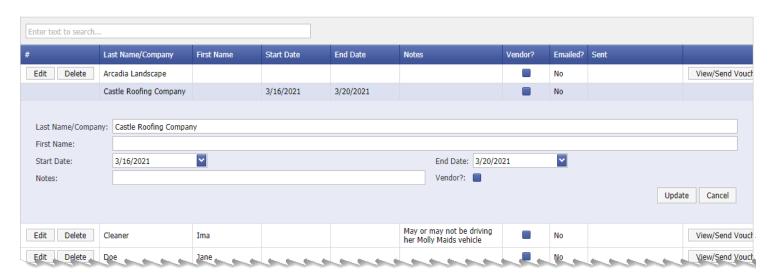
Update Guest List

Modifying a person/vendor on your guest list



Suppose you need to change the dates when Castle Roofing Company is to work on that leaky roof.

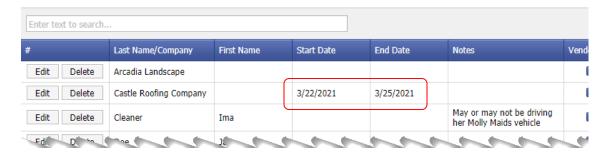
Click to open that Guest data entry screen



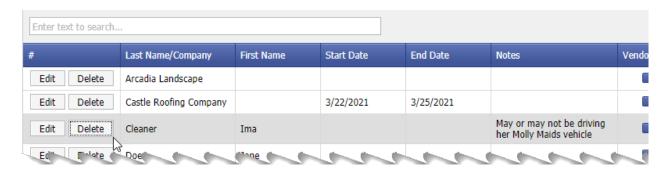
Make changes, in our example we are changing the visit dates ...



Click to update the Guest visit dates ...

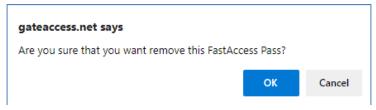


Suppose you are no longer using the Cleaner shown on your Guest List.



Since this person was listed as a permanent guest, you would want to remove the individual since you no longer wish to authorize access to your property.

Click Delete next to the Guest name. You will receive a warning to confirm that you wish to delete the Guest via



Click to perform the deletion ...



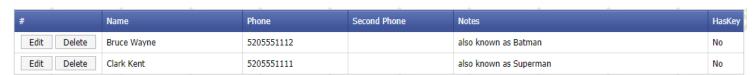


This tab allows residents to add and edit their Emergency Contacts. To add an (additional) Emergency

Contact, click on additional Emergency Contact information ... to reveal an in-line form into which you can enter the



When done, click to save the change. The result is an addition to the Emergency Contact list ...



Edit

Delete

To make changes to your existing Emergency Contact(s), click to *Edit* or click to *Delete*. When deleting, you receive a warning to confirm that you wish to delete the Emergency Contact ...



Click to perform the deletion.

The Vehicles tab



This page allows owners/tenants to view vehicles that are registered to their address with LPPOA. The information is READONLY.

As required by LPPOA policy, should you have a change to a vehicle you must notify the Supervisor at the Main gate or the LPPOA Manager to have the vehicle data updated in the ABDi system.

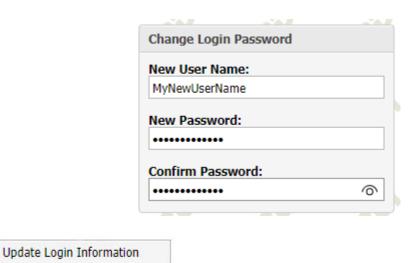
The Login Information tab – Changing Your User Name and Password



On this tab you can enter a *User Name* that you would like to use as well as a *Password* that you will remember. If the *User Name* that you select is already in use, the system will let you know so you can pick a different one. Follow the guidelines on the page in order to select a valid *User Name* and a strong secure *Password*.

Enter your desired User Name and Password ...

and click



Note: Your *User Name* must be 5-20 characters long. Your *Password* must be 8-15 characters long. The following characters cannot be used in either the *User Name* or *Password*: '-/*;+.



Log off GateAccess.net

When you are done using GateAccess.net, click on

to log out of the system.

Detailed walkthrough of using the ABDi GateAccess mobile app

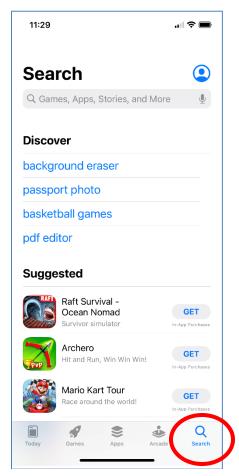
In addition to the web-based GateAccess.net system, ABDi provides a "ABDi GateAccess" mobile app.

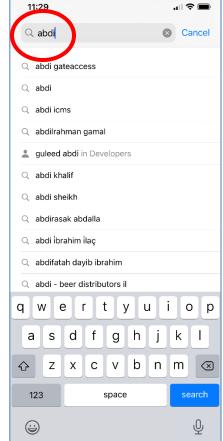
Note: The following discussion pertains to an iPhone. An Android device would be similar.

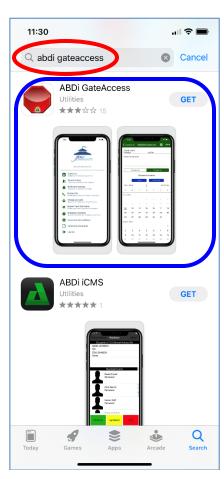


From the Apple App Store

use the word "ABDI" in the search and select "ABDi GateAccess"

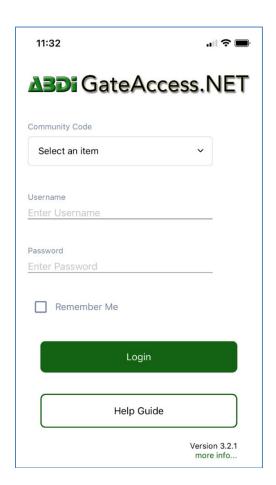






Install the ABDi GateAccess app. Once installed, locate GateAccess and open the app to reveal the ABDi GateAccess system ...

The login screen ...



To enter the Community Code for La Paloma which is "LAP" you hit the drop arrow.



Select an item

KICA

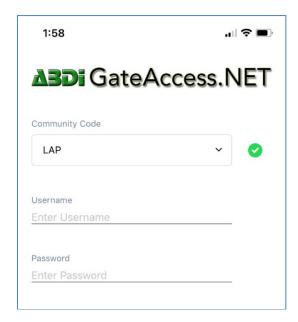
LBRS

Search for an item

Or, "scroll" through the list to locate LAP

and tap on it to select.

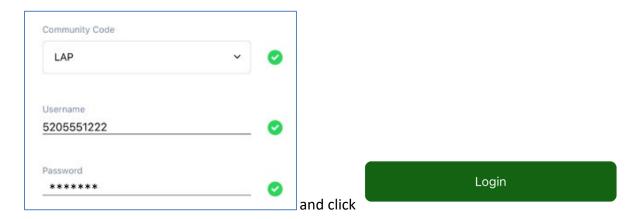
Either way selects the La Paloma Community Code LAP ...



Initially, La Paloma has setup the *User Name* and *Password* for each account using the scheme

- *User Name* = primary phone number
- Password = security code number provided to you that is unique for your property

Enter the User Name and Password ...

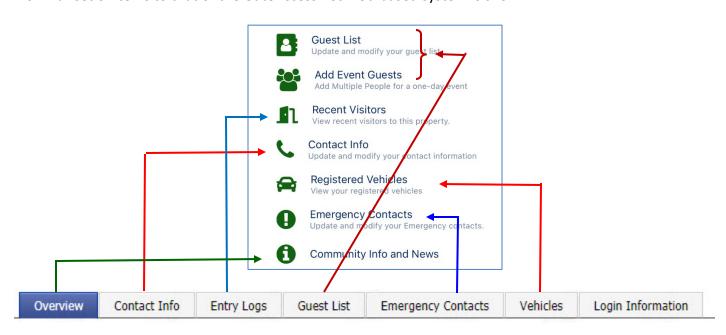


If you wish to have the mobile device remember you so you do not need to go through these steps of entering your login credentials each time, click and the next time you use the app the information will be prepopulated.

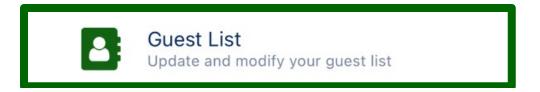
The ABDi GateAccess mobile app main screen ...



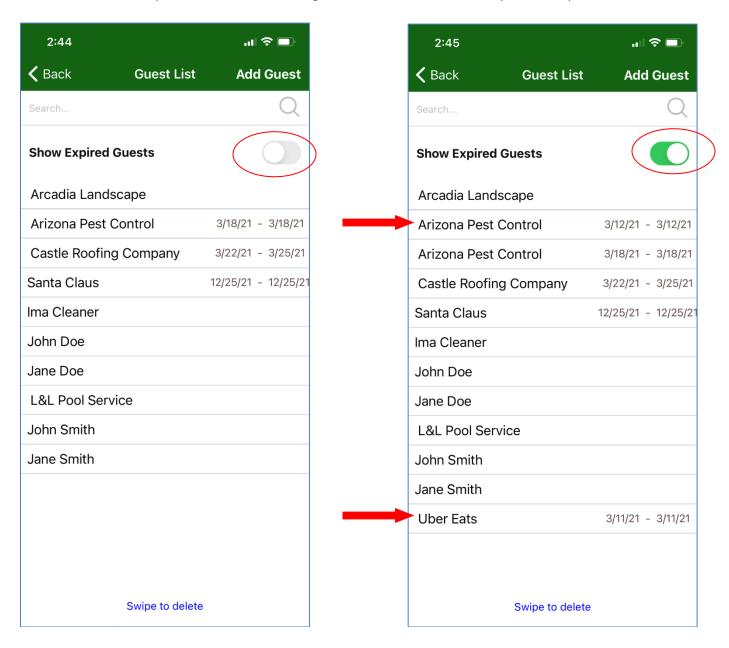
A similar set of items to that of the GateAccess.net web-based system is shown



Tapping on any of the items will open the screen for the area selected.



The Guest List item opens to a screen showing individuals or vendors/companies on your Guest list ...

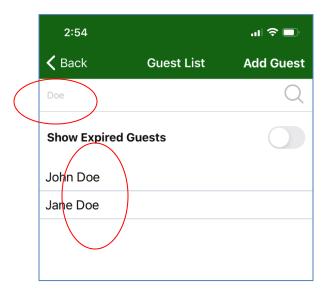


As shown in the example above, you can choose to show "expired Guests" by turning that setting "ON" to reveal a Guest from the past. Here the example shows guests scheduled "in the past".

Guests that are *one-time* have a date range which is either a specific date for a single day visit or a range of dates for a multiple day in a row visit.

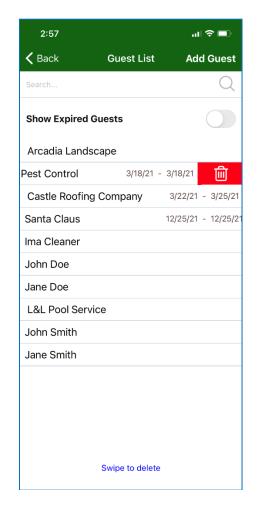
Guests that are *permanent* have no dates.

Search to see if someone (or a vendor/company) is on your Guest list ...

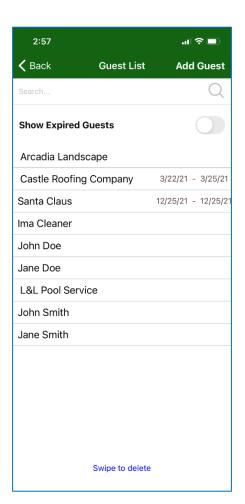


(It is a bit faint to see, but here searching on "Doe" returns those guests with that last name.)

Delete a Guest ...

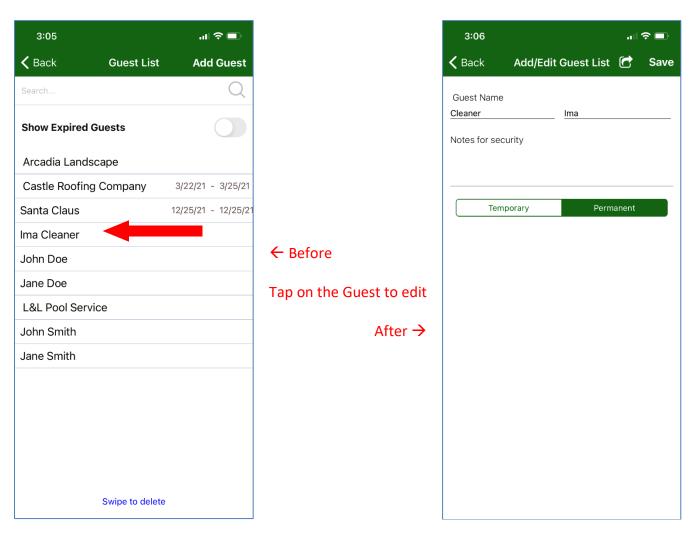




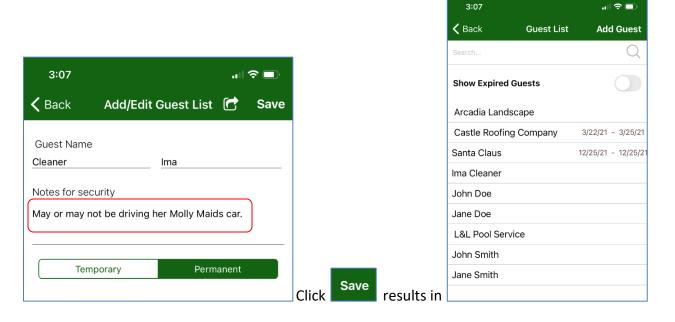


As indicated above, swipe left on a guest and tap to delete

Editing a Guest ...



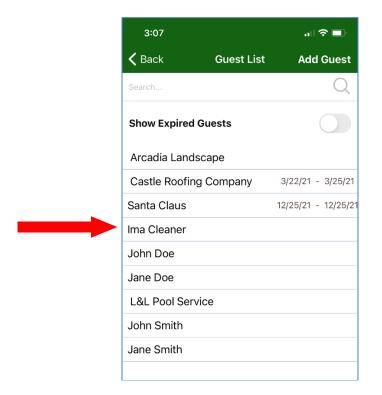
Add a "Note" ...



(The Note is saved, but not visible on the Guest List screen.)

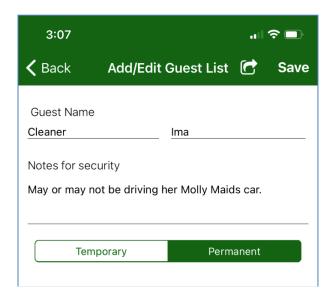
Changing from permanent to one-time ...

Suppose we wish to change the cleaner in our example from a permanent guest to a one-time guest.

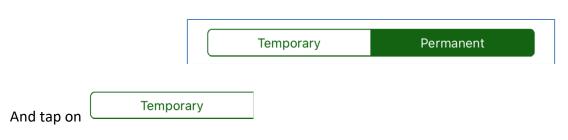


Currently a permanent visitor since no Begin and End dates

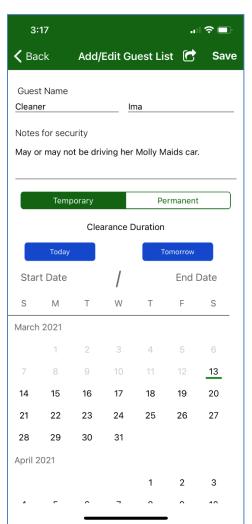
Again, tap on the Guest to open the Edit screen ...



To change from Permanent to Temporary (one-time) use the selection bar



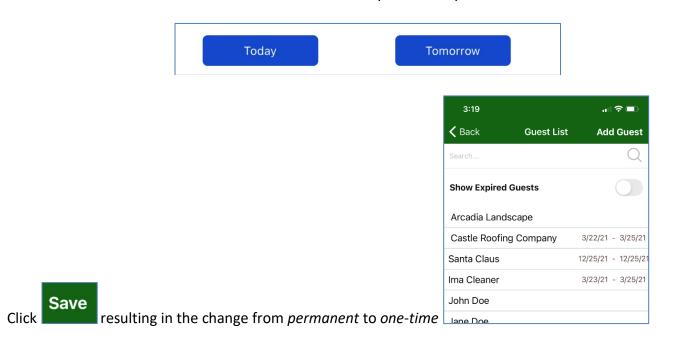
This opens a date selector ...



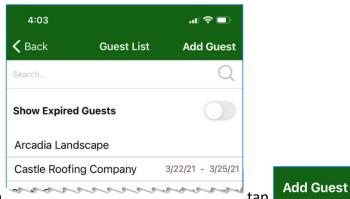


tap to select Begin and End dates

Note: You can also use the "shortcuts" for the current day or next day ...

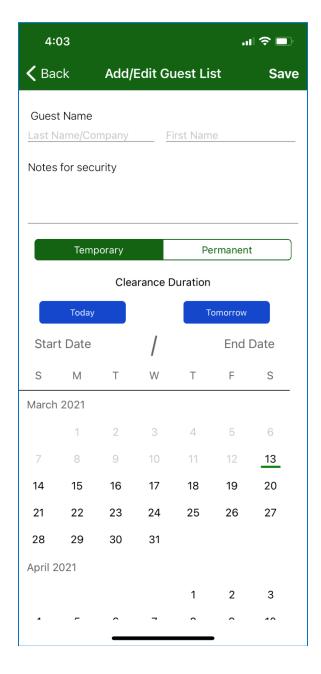


Add a one-time Guest ...

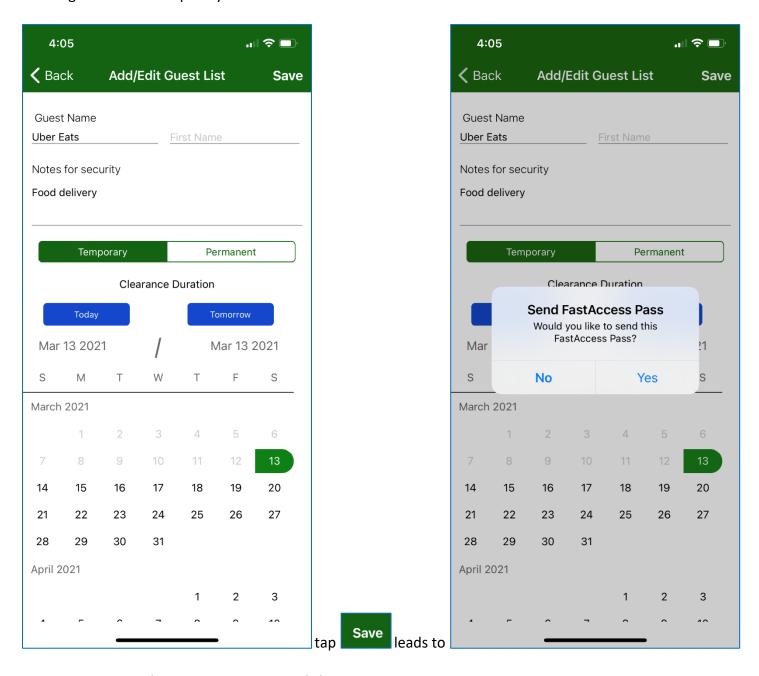


At the top of the Guest List screen

The Guest entry screen appears ...



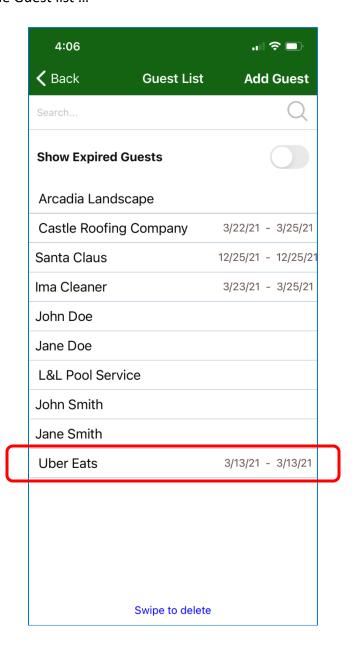
Entering a one-time temporary Guest ...



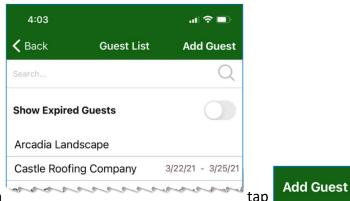
LPPOA is not using the FastAccess Pass, so click NO



The new Guest is added to the Guest list ...

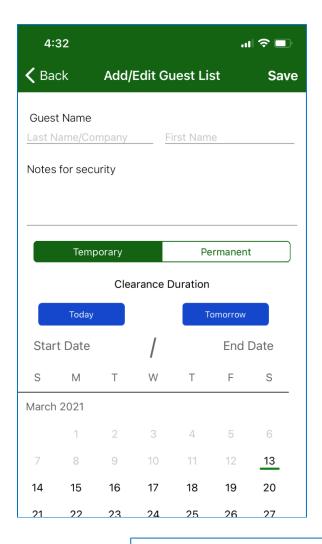


Add a permanent time Guest ...



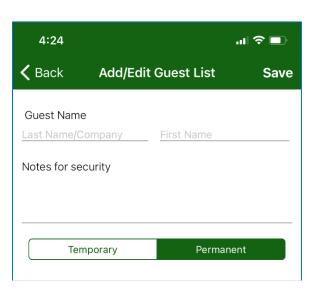
At the top of the Guest List screen

The Guest entry screen appears ...

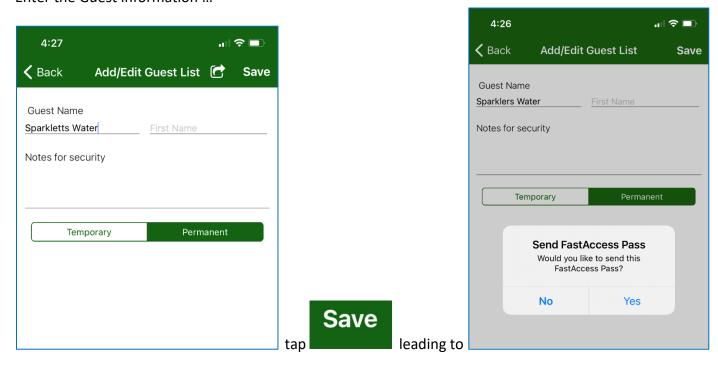


Change from Temporary to Permanent by tapping

Permanent

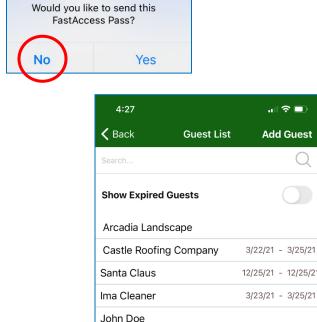


Enter the Guest information ...



Send FastAccess Pass

Again, LPPOA is not using the FastAccess Pass, so click NO



Jane Doe

John Smith

Uber Eats

L&L Pool Service

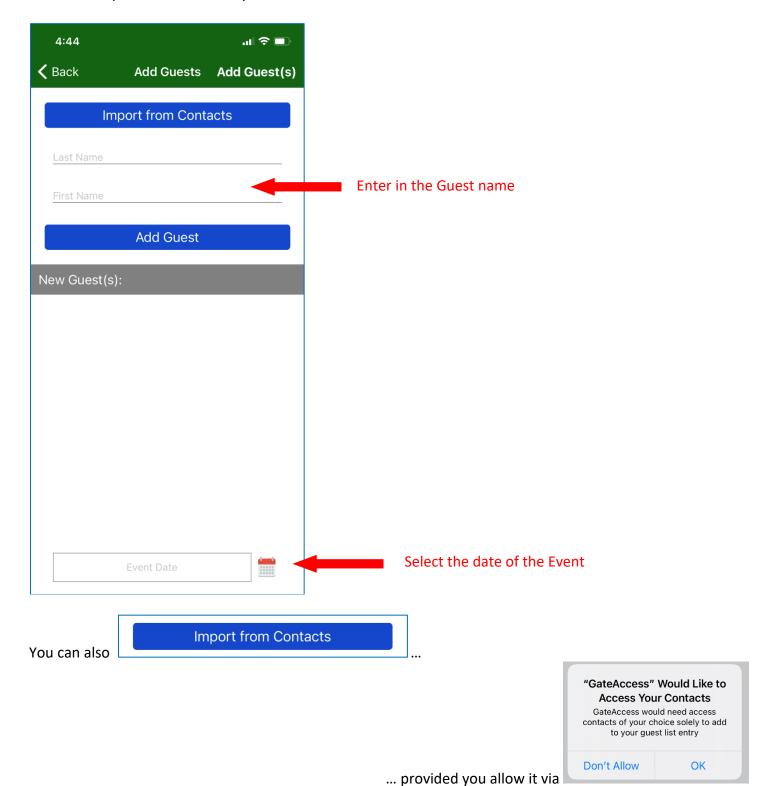
Sparkletts Water

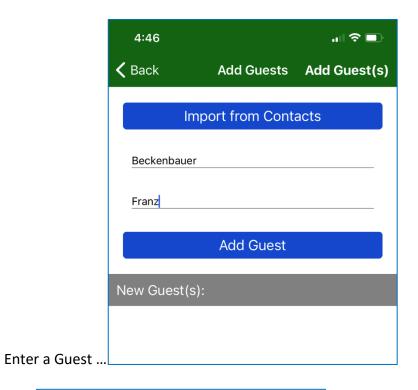
3/13/21 - 3/13/21

The result is the new permanent Guest being added ...

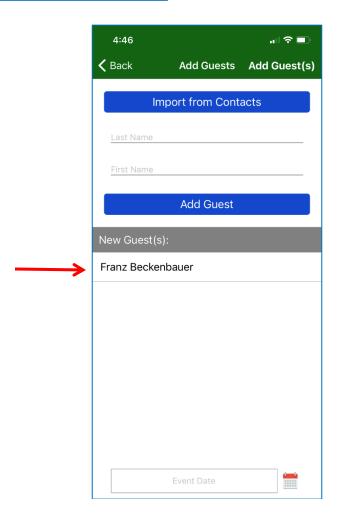


The *Add Event Guests* item allows you to enter multiple guests for a single event all at once. Tapping the main menu item opens the Guest entry screen ...



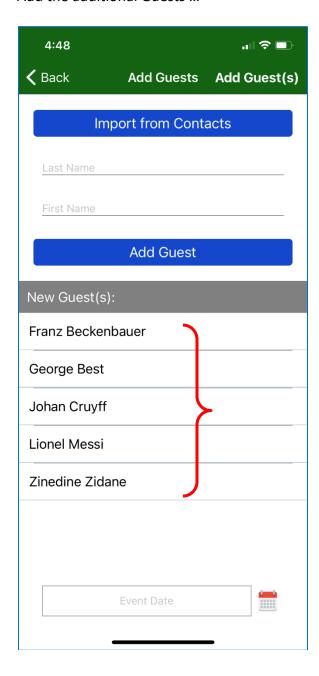


Tap Add Guest to add the first Guest to the event Guest List

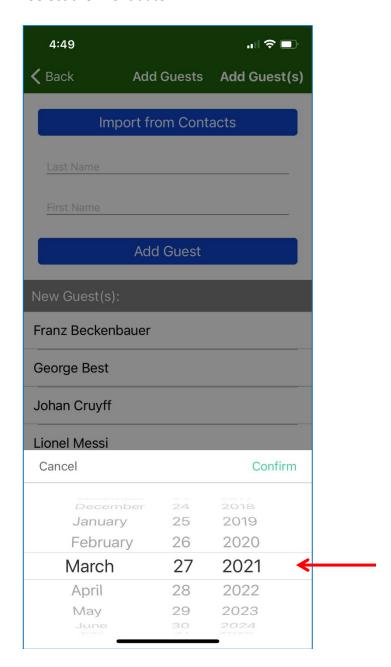


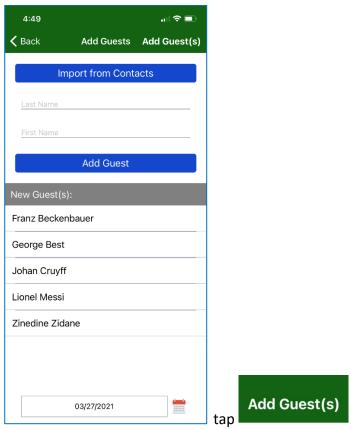
To add all the Guests planned for the event, you continue in the same manner adding one at a time to the list.

Add the additional Guests ...

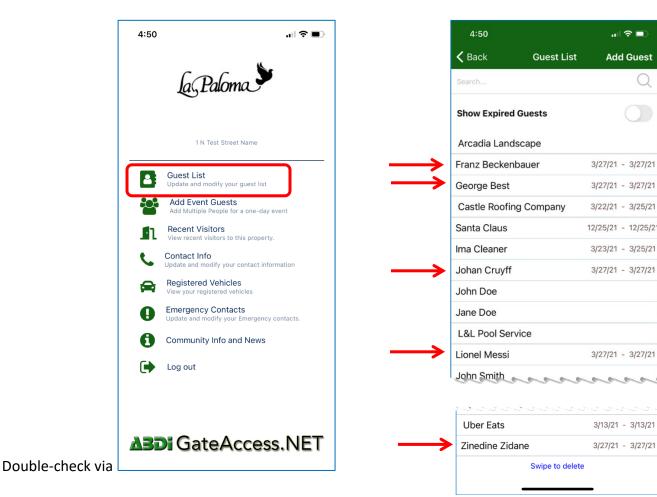


Select the Event date ...





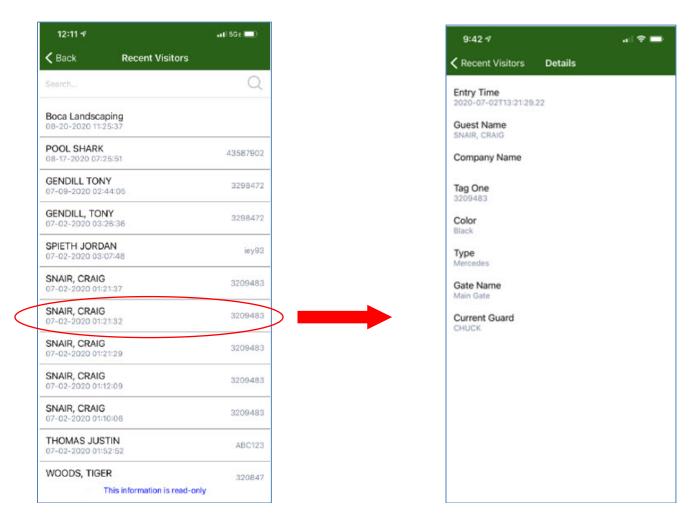
Review ...



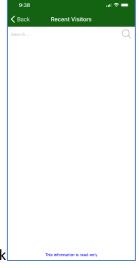
(You may have to scroll down to see all the guests for the Event)



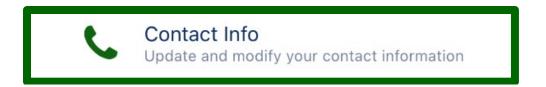
The Recent Visitors item is a READ ONLY screen that presents the list of visitors to the address.



To view the details of the entry, tap on the entry in question to reveal the DETAILS screen.

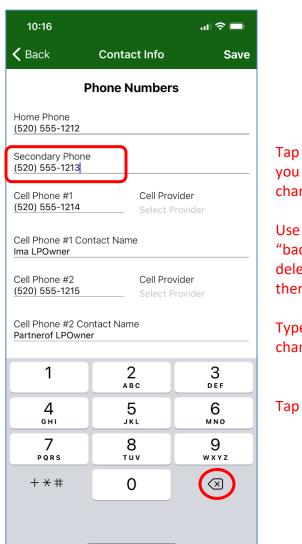


Initially, as La Paloma starts with ABDi this screen may be blank



The Contact Info item provides a means for users to update their phone numbers and email addresses on file.

As an example, suppose you wish to change the Secondary Phone to one of your Cell Phone numbers ...

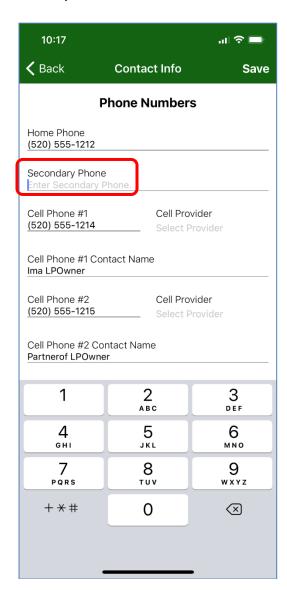


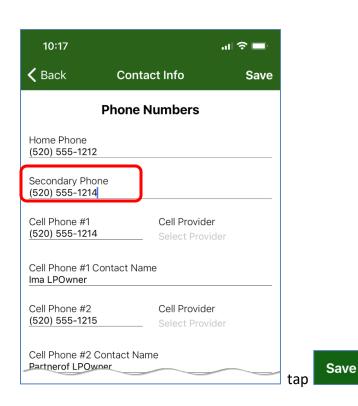
Tap on the item you wish to change.

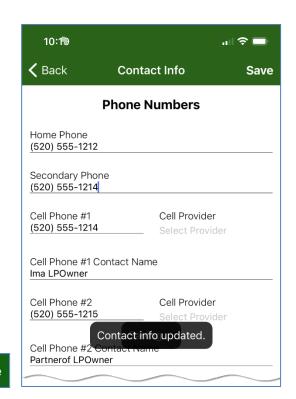
Use the keypad "backspace" to delete what is there.

Type in the desired change.

Save Tap







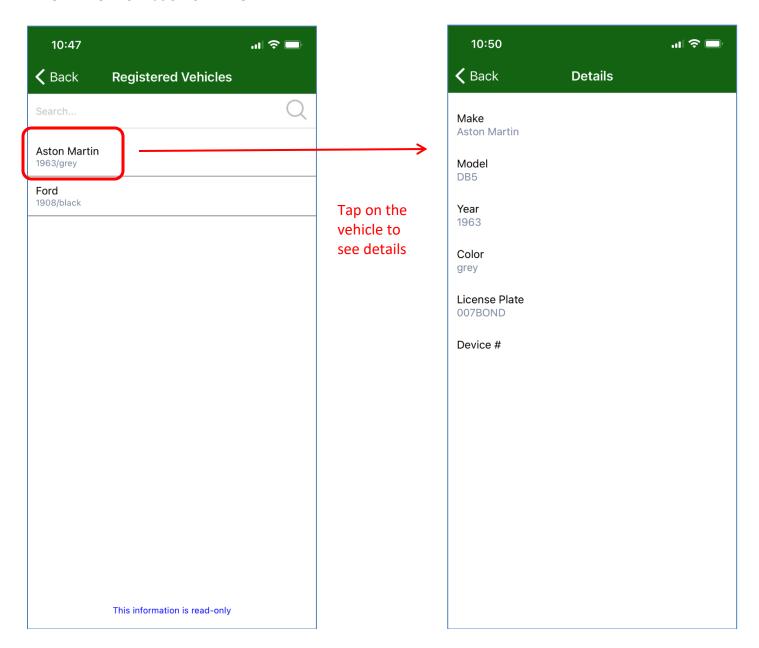
New phone number entered

System saving the change

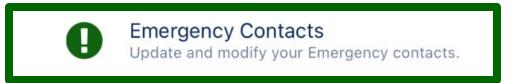
Changes may be made to your contact email address information in the same manner.



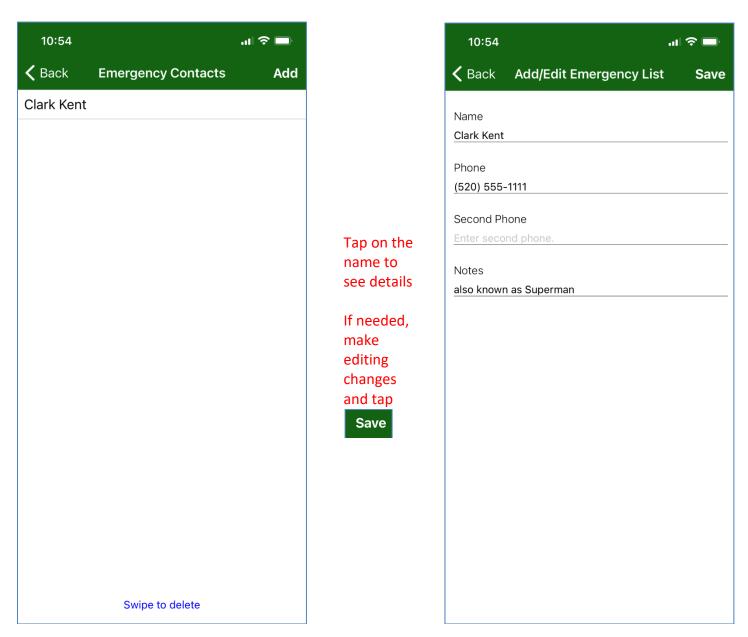
The *Registered Vehicles* item allows owners/tenants to view vehicles that are registered to their address with LPPOA. The information is READONLY.



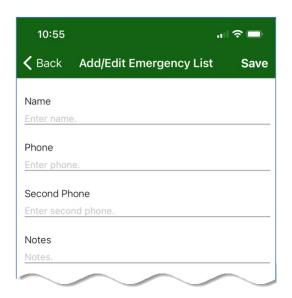
As required by LPPOA policy, should you have a change to a vehicle you must notify the Supervisor at the Main gate or the LPPOA Manager to have the vehicle data updated in the ABDi system.

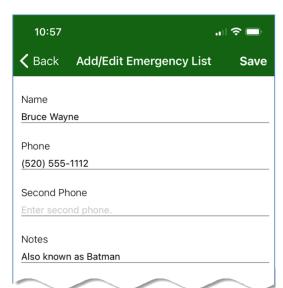


The Emergency Contacts item allows you to maintain a list of Emergency Contacts.

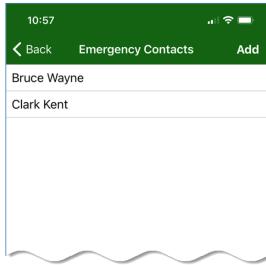


To add an (additional) Emergency tap Add to open the data entry screen





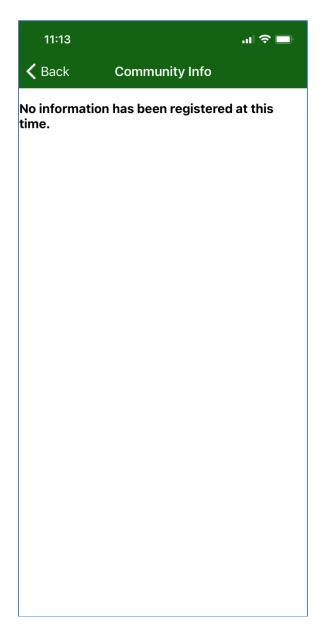
Enter the changes ...



Tap Save to finish adding a new Emergency Contact ...



The *Community Info* item opens a screen where there may be information for users of the ABDi GateAccess app.



Community Info and News may or may not be populated with data depending on what LPPOA decides to provide for such information.



When you are done using *GateAccess.net*, tap on this item to log out of the system.